

H011A

The Atcom H011A Call Center headsets is special designed for Call Center Agent and Customer Care Service with high quality communication, clear voice transmission, noise-canceling technology on microphone, comfortable wearing for 8 hours active working and most of difference things will come so help you to provide the best service possible.



## Designed for IP-based telephony and Unified Communications systems

It's not just what you say, it's how you're heard. The Atcom H011A is the solution of choice for contact center agents the world over.

# **Quality Customer Communications**

- Wideband audio for more natural sound and clearer conversations
- Fully compatible with standard band environments
- Premium audio assures quality customer communications

## **Ergonomic Design for All Day Comfort**

- Over-the-head, all-day comfortable design for intensive use

- Proven robustness at millions of agent workstations
- Single ear meet varying needs and preferences
- Quick Disconnect cord lets users walk away from their phones without removing headset

#### Specification

- Mono headsets
- RJ-9 connector

#### **Speaker parameters**

- Sensitivity: 110 ± 3dB(1kHz under 178MV)
- Speaker impedance: 32  $\pm$  5  $\Omega$  (1kHz)
- Frequency response: 100Hz 10KHz
- Distortion:  $\leq$  5% (1kHz under 178MV)
- Ear-cap size: Φ30mm

#### **Microphone parameters**

- Sensitivity: -57  $\pm$  3dB (4.5v, 2.2k $\Omega$ , 1kHz)
- Distortion: ≤ 5% (1kHz under 178MV)
- Microphone size: Φ6 x 3.8mm

## » Overview

H011A mono headsets series is a professional headset series offering a comfortable fit, a variety of wearing styles and the latest in noise cancellation technology. It's compatible with all of Atcom phone models and also most of popurlar market phones.

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