The AT800/AT800D is the first professional IP Phone designed for **Call Center agents** with smart design and HD voice quality, it has been the world 1st IP-based CTI phone and widely compatible with worldwide mainstream CTI platform. Users can get all the functions of the standard desktop IP phone but easier to use, and to convenient for CTI agency, register/exit key and 7 programmable keys are equiped on it.

Concise appearance and Small size
AT800 Series CTI IP phone are a concise and small-size design, absolutely with reliable performance, which releases more desktop space for Call Center agent.

HD Voice
AT800 Series IP phone support HD voice, enable calls with HD voice quality that make it seem like you're face-to-face communicating with the other party.

Easy Configuration
AT800 series CTI IP phone are supported Auto Provisioning by TFTP / FTP / HTTP / PnP,which make installer configure and maintain all phones easier and more conveniently.

Compatible a wide range of devices/systems
AT800/AT800P/AT800D/AT800DP have been validated by Asterisk and Broadsoft, can be compatible with a wide range of devices to meet customer's need.

» Special designed for Call Center/Customer Care Agents

» 128 x 32 pixel LCD with blacklist

» Single SIP Account

» Power over Ethernet (PoE)

» 4 softkeys

» HD Voice and Multi-language

CE   FC   BROADSOFT Innovation calling.   elastix FREEDOM TO COMMUNICATE

Display Features
- LCD Display: 128 x 32 dot-maxtrix LCD screen
- LCD Comtrast: 8 levels
- LCD Backlight: Yes

Install Option
- Desk Mount: Yes
- Wall Mount: Yes

Network Features
- IP Version: IPv4
IP Assignment: Yes (Static / DHCP / PPPoE)
- WiFi Connection: Optional
- HTTP: Yes
- SNTP Client: Yes
- VLAN (802.1Q): Yes
- QoS (DiffServ): Yes
- VPN: Yes (L2TP VPN supported)
- NAT Transverse: Yes (STUN mode)
- Security: Yes (SRTP / TLS supported)

Others
- Power Consumption Standby: 1.0W, Working: 2.2W
- Operating Humidity: 10 - 90%
- Operating Environment: 0°C - 45°C (32°F - 113°F)
- Dimension (W x D x H): 170 x 182 x 132mm
- Weight: 1.0Kg

SIP Features
- SIP Accounts: 1
- SIP Compatibility: SIP v1 (RFC2543), v2 (RFC3261), Asterisk, Broadsoft, ATCOM IP PBX

Keys Features
- Programmable Keys: 0
- Features Keys: 7 (Menu, Hold, Redial, Mute, Headset, hands-free speakerphone, Message)
- Line LED Keys: 0
- Volume Control Keys: 2
- Context Sensitive Soft Keys: 3
- Navigation Keys: 4

Configuration
- Plug & Play Configuration: Server based configuration
- Manual Configuration: Internal Web Configuration, Local (LCD based) Configuration
- Auto Provision:TFTP / FTP / HTTP / PnP

Interface Features
- Ethernet Ports: 2x 10 / 100 Mbps PoE (Power over Ethernet): IEEE 802.3af Class 2 standard compliant
- Headset Jack: 1x RJ9
- Handset Jack: 1x RJ9
- Power adapter AC 90-240V, DC 5V;

Audio Features
- Ringtones: 4+2 user define
- Ringer Volume: 8 levels + off
- Headset Port: RJ9
- Audio Codec: G.711(A/μ), G.722 (Wideband), L16 PCM (Wideband), G.726, G.729AB, iLBC

Software Features
- Phone Book (Entries): 100
- Call Log Entries: 50 Incoming calls + 50 Outgoing calls + 50 Missed calls
- Conferncing: 3 parties
- Music On Hold: Supplied by Host Service (PBX/SIP Server)

Phone Basic Functions
One-Touch, Speed Dial, Redial,Call Forward, Call Waiting,Call Transfer,Call Hold, Call Return, Mute, Auto answer, DND,Call History: Dialed /Received/Missed, Direct IP Call without SIP Proxy, Hotline, Dail Plan, Set Date/Time Manually or Automatically

Phone Functions with IP PBX
Anonymous Call, Anonymous Call Rejection, DND, Forward, Synchronization Message Waiting Indicator (MWI), Voice Mail, Call Park, Call Pickup Intercom, Paging, Music on Hold , Call Recording.

Good compatibility with different brands of earphones

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